







----- Press Release under embargo until 21st November ------

# Key media alliances celebrate the trustworthiness of TV on the occasion of World Television Day

# Brussels, 21 November 2017

The European Broadcasting Union (EBU), the Association of Commercial Television in Europe (ACT) and egta, the association of television and radio sales houses are celebrating the trustworthiness of television on the occasion of World Television Day (21 November), as declared by the United Nations.

This year again, the three organisations have produced <u>a 30-second video clip</u> emphasising the role TV has around the world as provider of trusted content. It will be aired by broadcasters across Europe, Asia, Canada, USA and Australia on 21 November. To celebrate their love of television, viewers are encouraged to use the hashtags **#WeloveTV** and **#WorldTVDay** on social networks on 21 November.

The video highlights that now, more than ever, the trustworthiness of television plays a central part in our daily lives as it keeps viewers up to date on what is going on at home and abroad and brings the world's attention to what matters. Editorial responsibility, truthful reporting, top quality content, the safest environment and the reliable, independent measurement system are the DNA of TV. This makes it a unique medium for world-class content and a fully brand-safe environment... no matter on which device.

# Recent studies have shown:

- that levels of trust in traditional media are increasing across Europe as people question the veracity of what they see and read online. In 70% out of 33 countries surveyed, people indicate they tend to trust TV and in 11 countries TV is even considered the most trusted medium. <sup>1</sup>
- that the reputation of traditional broadcast media outlets has proven more resilient than social media platforms and online-only news outlets, primarily as a result of the depth of coverage being delivered. In all markets, television is considered the second most trusted medium (after printed news magazines) with 69% of consumers trusting the news source. <sup>2</sup>
- that in a context of growing concerns over fake news, TV is the most trusted news source across all demographic groups, with Canadians watching 101 million hours of news/week. <sup>3</sup>
- that TV is firmly entrenched in the lives of the UK population and TV advertising drives the greatest level of trust and emotional connection (respectively 42% and 58% for population 15+). 4







These collected studies on trust and more can be consulted in a dedicated section on the World TV Day website.

# **SOURCES**

- 1: EBU based on Eurobarometer 86, EBU Media Intelligence Service, Trust in Media (2017)
- 2: Kantar Trust in News (2017)
- 3: ThinkTV Concern for Fake News- nlogic, OmniVu, Total Canada (2017)
- 4: UK, Ipsos/ThinkBox: Attitudes to, and use of, media, technology and advertising (2016)



Trustworthiness is a key value, now more than ever, to the television industry. This medium must play its role as a safeguard against the growing circulation of fake news, propaganda and hate speech available on an increasing number of communications platforms.

**Caroline Petit, Deputy Director, UNRIC** 

TV's worldwide audience is not only staying faithful but growing fast as viewers tune in to top quality content made and acquired by broadcasters. We are extremely proud to be among the most trusted media, and are constantly searching for new world-class content to continue to entertain and inform millions of people around the world each week.

Magnus Brooke, Chairman of the Board, ACT





Television broadcasters are proud to have the trust of their audiences. News and current affairs, on television in particular, are core to public service media (PSM). Informing all audiences with independent news and helping them to better understand the world is crucial for a democratic society. Through its Quality Journalism initiative, the EBU is building on the strength of the Eurovision newsroom and developing new services to help public service media sustain audience trust and remain a key source of information for individuals.

**Noel Curran, EBU Director General** 

At a time when advertisers demand transparency and brand- safety, the trusted environment that television offers seems more relevant than ever. TV excels at offering a premium and sound environment for commercial communications, not only because broadcasters have been operating in this environment for decades, but also because TV is measured and audited by trust-worthy third parties, framed by strict legal rules and its content is produced highly professionally. This is truly the DNA of television even as it transforms digitally to operate on new online platforms. The editorial responsibility vis-à-vis consumers and brands alike remains unchanged - and even emphasised - in the online video sphere.



Katty Roberfroid, egta Director General

**Press contacts:** 







Alain Beerens,
Marketing & Communication
Manager, egta
Association of television and
radio sales houses
T: +32 2 290 31 38
alain@egta.com

Anne Brochot
Senior Project Manager,
Eurovision TV, EBU
European Broadcasting Union
T +41(0) 22 717 28 88
brochot@ebu.ch

Masa Lampret
Communications & EU Affairs
Manager, ACT
Association of Commercial
Television in Europe
T +32 2 738 76 12
ml@acte.be

Follow the World TV Day feed on Twitter at @WorldTVDay

#### **ABOUT ACT**

The Association of Commercial Television in Europe (ACT) represents the interests of leading commercial broadcasters in 37 European countries. The ACT member companies finance, produce, promote and distribute content and services benefiting millions of Europeans across all platforms. ACT engages with the EU institutions to achieve a balanced and appropriate regulatory framework which will encourage further investment and growth in our sector. For more information visit <a href="https://www.acte.be">www.acte.be</a> and follow us on Twitter: <a href="https://www.acte.be">@ACT\_eu</a>

# ABOUT THE EUROPEAN BROADCASTING UNION (EBU)

The European Broadcasting Union (EBU) is the world's leading alliance of public service media (PSM). Its mission is to make PSM indispensable. They have 73 Members in 56 countries in Europe, and an additional 33 Associates in Asia, Africa, Australasia and the Americas.

Its Members operate almost 2,000 television, radio and online channels and services and offer a wealth of content across other platforms. Together, they reach audiences of more than one billion people around the world, broadcasting in more than 120 languages.

They are one EBU with two distinct fields of activity: Member services and Business services.

Their Member services strive to secure a sustainable future for public service media, provide their Members with a centre for learning and sharing and build on our founding ethos of solidarity and co-operation to provide an exchange of world-class news, sports news and music.

Eurovision Media Services, their business arm, has an outstanding global reputation and is the first choice media services provider for many media organizations and sports federations around the world.

They have offices in Brussels, Rome, Dubai, Moscow, New York, Washington DC, Singapore and Beijing. Our headquarters are in Geneva.

Discover more about the EBU on www.ebu.ch

# **ABOUT** egta

egta is the association representing television and radio sales houses, either independent from the channel or inhouse, that markets the advertising space of both private and public television and radio stations throughout Europe and beyond. egta fulfils different functions for its members in fields of activities as diversified as regulatory issues, audience measurement, sales methods, interactivity, cross-media, technical standards, new media, etc. egta is the reference centre for television and radio advertising in Europe. egta counts more than 140 members operating across over 40 countries.

For more information visit: www.egta.com and follow us on Twitter: @egta\_connect

#### **ABOUT UNRIC**

The Brussels-based United Nations Regional Information Centre for Europe – UNRIC – provides information on UN activities to 22 countries and is active on social media and websites in 13 languages. It acts as the European communication office of the United Nations and its aim is to engage and inform European citizens about global issues. It also liaises with institutions of the European Union in the field of information. Its outreach activities, joint public information campaigns and events are organized with partners including the EU, governments, the media, NGOs, the creative community, and local authorities.